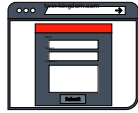




Client Briefing



Online
Questionnaires



Individual
Meetings



Mediation Day



Signed
Agreement



Review Meetings

Workplace Mediation can be a transformative experience for everybody involved. Whilst there is never a guarantee of success, professionally facilitated mediation can be the key that unlocks solutions when all else has failed.

Beginning with a **Client Briefing**, we listen to your concerns and what you think it might be useful for us know.

The individual parties are then contacted and asked to complete **Online Questionnaires** setting out their views, needs and any concerns.

The Mediator leads a series of **Individual Meetings** with each party, giving them an opportunity to tell their story, how the relationship is impacting them, and what needs to be different. Over the course of two or three meetings, the Mediator will work with the parties to draft a 5 minute opening statement ahead of a joint meeting on the Mediation Day.

On the **Mediation Day**, further individual meetings take place to ensure that the parties are well prepared and confident. A joint meeting then takes place which begins with each party reading out their pre-prepared opening statements. The Mediator works with the parties to facilitate an open, solutions focussed dialogue.

The aim of the Mediation Day is to arrive at a **Signed Agreement** of how the parties will work together in the future. The focus here is on an agreement that makes genuine progress even if it does not solve every problem or concern that the parties have.

Review Meetings are held at three and six month points following the Mediation Day. The purpose of these review meetings is to fine tune the signed agreement and review progress.

Contact us today for a no obligation chat about how we might be able to help you.



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